



19, October 2009

To Whom It May Concern:

By way of introduction, I am a Broadway general manager for primarily large-scale musicals. In that capacity I work for various producers in various countries and manage the business affairs for the limited partnerships that are set up to produce theatrical productions. I have managed as many as 10 active companies for five different producers while working on three or four productions in development all at the same time.

Secure and reliable computer systems are essential to my business and key to how a relatively small company such as ours (10 to 20 employees maximum) can manage theatrical productions successfully across several time zones.

I have been delighted with the services provided by Brad Armstrong and his associates at Armstrong Professional Services. In hiring Brad's company I feel like I have an IT person on call 24 hours a day. Brad keeps our systems running flawlessly, constantly updates our security systems, assesses our needs for new equipment, and trains and instructs new employees, offering them help with even the smallest question or issue.

With Brad's help I feel that I can compete successfully in a competitive environment against large corporations which can afford full IT departments. His location in Chicago has not been an issue in delivering quality service to me or my employees.

I cannot recommend Brad and Armstrong Professional Services highly enough and would be happy to answer any questions about our experience working together. Please do not hesitate to call me at the number below should you wish further information.

Nina Lannan